

## EVENING PART-TIME RECEPTIONIST

### **Job Title:**

Part-time Receptionist

### **Work Schedule**

Varied hours

### **Reports To:**

Program Director

### **Job Purpose:**

Here alone in the evening and welcomes and attends to visitors and customer's inquiries on the phone and in person. Supply information regarding the organization and programs to the general public, clients and customers. Adhere to all protocols in line with the organization's goals, strategies and values.

### **Primary Duties and Responsibilities:**

The Receptionist Position includes a wide range of duties including some or all, but not limited to the following:

- Works alone in the evenings while administrative staff is not present.
- Provides new customers/students with program and policy orientation
- Provide customers with helpful and accurate information
- Answers telephones; screen calls, forwards calls and/or records and forwards messages accurately; may transcribe messages from telephone voice mail
- Organizes and files paper and electronic files as required
- Type forms, form letters and other documents as required at acceptable levels of speed and accuracy
- Maintains necessary files; sorts, files and retrieves documents and records as necessary



- Responsible for physical room set up and break down for programs and activities
- Maintain the reception area, kitchen waiting area and general appearance of the building and grounds.
- Support senior staff in assigned project based work
- Provide clerical support to the senior administrative staff
- Secures and locks building and out-buildings at end of work shift
- Assist with fundraising and special Events

Other duties as assigned by the Executive Director, Program Director, or Program Manager

### **Compensation**

\$15- \$18 per hour (based on previous experience)

### **Qualifications:**

#### **Education**

- Some College preferred but not necessary

#### **Knowledge, Skills and Abilities**

- Well-developed organizational and computer skills
- Microsoft Office, especially excel experience
- Good verbal and written communication skills
- Professional personal presentation
- Knowledge of administrative and clerical procedures
- Ability to apply procedures to work problems and situations
- Ability to establish priorities and maintain productivity despite interruptions
- Ability to establish and maintain a positive and professional relationship with staff, faculty, clients and visitors.

### **Personal Characteristics**

Detail orientated, organized, effective communicator, reliable, takes initiative and team player

